

We have been customers of Wallace telecom since 2014. From day one, they have proven to be knowledgeable, professional, personable and accessible. Clark and his team took our office of approximately 75 phones through a complete transformation from a 15 year old phone system to the new Mitel system. We met with the Wallace team both at our office and at theirs to try out the new equipment which provided us ample opportunity to ask questions. Making a change of this magnitude can greatly impact your business. We always feel like Wallace makes our office as much of a priority as we do. With this change came growing pains, and there were many instances after 5:00, on weekends, and even holidays that we would have to reach out for assistance. They never failed and always answered our calls or showed up to meet us at the office to work through the current problem. The Wallace team is truly incredible to work with.

Jenna B. Stahl

Eastern Carolina ENT

Head and Neck Surgery

[\(252\) 752-5227](tel:(252)752-5227)

jennab@alumni.ecu.edu OR

jstahl@easterncarolinaent.com